

Privacy Policy

Effective Date: April 4, 2025

Kismet NWA ("Company," "we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website (<https://www.kismetnwa.com/>) or engage with our services.

By using our website, you agree to the terms of this Privacy Policy.

1. Company Information

Business Name: Kismet Construction LLC
Address: 319 Kelli Ave, Farmington, AR 72730
Email: danny@kismetnwa.com
Phone: 479-439-3038

2. Information We Collect

We collect personal information when you request a quote or contact us through our website. This includes:

- Name
- Email Address
- Phone Number
- Mailing Address

We collect this data through website forms, emails, and direct communications.

3. How We Use Your Information

The information collected is used for the following purposes:

- Providing accurate quotes for construction projects
- Responding to inquiries and customer service requests
- Improving our website and customer experience
- Communicating about services, special offers, and updates (only if the user opts in)

We do not sell, rent, or share personal information with third parties for marketing purposes.

4. Data Sharing

Personal information may be shared with trusted third-party service providers who assist in operating our business, including:

- Payment processors (if applicable)
- IT and website support services
- Legal or regulatory authorities as required by law

All third-party service providers are required to protect user data and only use it for agreed-upon purposes.

5. Data Security

We implement appropriate technical and organizational measures to safeguard personal information from unauthorized access, misuse, or disclosure, including:

- Secure servers and firewalls
- Encryption of sensitive data
- Limited access to personal information by authorized personnel only

Despite our security efforts, no online transmission can be guaranteed as completely secure. Users should take precautions when sharing personal data online.

6. Data Retention

Personal data is retained only as long as necessary for:

- Providing services, such as processing quotes and project follow-ups
- Legal compliance, such as tax records
- Business operations, including improving customer experience

Once data is no longer needed, it will be securely deleted or anonymized.

7. Your Rights (CCPA & GDPR Compliance)

Depending on the user's location, the following rights may apply regarding personal data:

- **Access:** Request a copy of personal information.
- **Correction:** Request updates or corrections to inaccurate data.
- **Deletion:** Request removal of personal information.
- **Opt-out:** Decline marketing communications.

- **Non-discrimination:** Users will not be treated unfairly for exercising privacy rights.

To exercise these rights, contact us at **[Insert Contact Email]**.

8. Cookies and Tracking Technologies

Our website may use cookies or similar technologies to enhance user experience and track website traffic. Users can disable cookies through browser settings, though this may impact website functionality.

9. Changes to This Privacy Policy

This Privacy Policy may be updated periodically. Changes will be posted on this page with an updated **Effective Date**. Continued use of the website after changes are made constitutes acceptance of the revised terms.

10. Contact Information

For privacy-related inquiries, please contact:

Email: danny@kismetnwa.com

Address: 319 Kelli Ave, Farmington AR, 72730

Phone: 479-439-3038